



Patient's right to choose and Medefer referral request

As an NHS patient, you have the right to choose your healthcare provider under the NHS Patient Choice Framework.

If your General Practitioner (GP) recommends a referral for outpatient services, you have the option to choose Medefer, a multi-award-winning provider of consultant-led outpatient care.

For Patients:

This letter outlines your right to choose your healthcare provider. You can download and take this letter to your GP to request a referral to Medefer if you need an outpatient appointment. Medefer offers quick access to specialists, convenient diagnostic locations, and comprehensive care coordination.

With Medefer, there's no need for a clinic visit or even a phone call. Your consultant will review your case, and if any tests are needed, Medefer will handle everything for you. Should your consultant require more information or a clinic visit, we'll arrange that as well.

You'll receive detailed letters explaining your test results and outlining your care. We will also reach out to ensure you've understood everything. Medefer offers a quicker, simpler way to get the answers you need, giving you peace of mind every step of the way.

Key benefits of Medefer include:

- **Rapid Consultant Review:** Your referral will be reviewed by a consultant typically within 48 hours
- **Local and National Diagnostic Locations:** You can choose from an expanding network of diagnostic locations
- **Comprehensive Care Coordination:** Medefer manages all aspects of your care

For GP

Dear GP,

Your patient is exercising their right to choose their healthcare provider and has requested to be referred to Medefer. Medefer is a nationally recognised provider of consultant-led outpatient services available through the NHS e-Referral System (e-RS).

By referring your patients to Medefer, you can help them benefit from quick consultant reviews (typically within 48 hours), access to a wide network of diagnostic locations, and comprehensive care coordination.

If you have any questions, visit medefer.com/clinicians for a detailed overview of our services.

To refer your patient to Medefer, please follow the usual referral process on e-RS:

1. Choose the specialty and clinic type as normal.
2. Type 'Medefer' into the Organisation or Site Name box and press search.
3. Select the Medefer specialist service closest to the patient from the list of available services.
4. Thank you for supporting your patient's right to choose and helping them access timely and efficient care.

Contact Us:

For more information, visit medefer.com/primary-care or call 08000 112 113.

In partnership with

